Ebro Foods, S.A. Our Human Capital

#### **OUR HUMAN CAPITAL**

The main aim of Ebro Foods in the area of labour is to have an adequate labour relations framework that will help to make its employees feel part of the organisation, favouring their career development, promote equal opportunities and non-discrimination and, in short, make a climate of industrial peace possible.

Each Group company is governed by the labour laws in place in the country in which it operates and the major companies also have their own Human Resources policies regulating their relationships with employees. Above those policies and without prejudice to the provisions established in the collective agreements of the different companies in the Ebro Foods Group, there is a Group Code of Conduct which not only guarantees responsible, ethical conduct by the employees of all the Ebro Foods companies in their work, but also serves as a reference for defining the goals of the employment policy and guarantees, health and safety at work, training and the principles to secure non-discrimination, diversity and equal opportunities in access to employment. This Code contemplates the existence of a confidential whistle-blowing channel (canaldedenuncias@ebrofoods.es) through which any of the persons bound by the Code of Conduct can report any breach of the principles established therein. In addition, any employees may submit queries, suggestions or consultations on any specific cases that may affect them, sending these communications to the Audit and Compliance Committee in any language through the specific e-mail address codigodeconducta@ebrofoods.es. The Code of Conduct is published on the company's website (http://www.ebrofoods.es/responsabilidad-social-corporativa/codigo-de-conducta/) and on the Group Intranet.

#### LABOUR PRACTICES AND DECENT WORK. GRI INDICATORS

This Report has been prepared with information from all the operating companies in the Group (listed in the chapter Parameters of the Report). We have not included the employees of the Canadian business Olivieri, acquired in November 2013, since the operation was completed at the end of the year, in December.

Furthermore, in contrast to our Report 2012, the figures presented herein are not based on the final headcount, but on the average workforce of the company in 2013.

### HEADCOUNT BY TYPE OF EMPLOYEE

The Ebro Foods Group had an average of 4,794 employees on its payroll in 2013, of which 4,146 are employees of the company.

| Employees               | 4,146 |
|-------------------------|-------|
| Supervised workers      | 614   |
| Independent contractors | 34    |

# HEADCOUNT BY GEOGRAPHICAL AREA

| CONTINENT / TYPE OF WORKER | NUMBER | % TOTAL WORKERS |
|----------------------------|--------|-----------------|
| Africa                     | 366    | 7.63%           |
| Independent contractors    | 0      | 0%              |
| Supervised workers         | 0      | 0%              |
| Employees                  | 366    | 7.63%           |
| Asia                       | 227    | <b>4·74</b> %   |
| Independent contractors    | 30     | 0.63%           |
| Supervised workers         | 67     | 1.40%           |
| Employees                  | 130    | 2.71%           |
| Central America            | 9      | 0.19%           |
| Independent contractors    | 0      | 0%              |
| Supervised workers         | 3      | 0.06%           |
| Employees                  | 6      | 0.13%           |
| Europe                     | 2,684  | 55.99%          |
| Independent contractors    | 4      | 0.08%           |
| Supervised workers         | 298    | 6.22%           |
| Employees                  | 2,382  | 49.69%          |
| North America              | 1,262  | 31.46%          |
| Independent contractors    | 0      | 0%              |
| Supervised workers         | 0      | 5.13%           |
| Employees                  | 1,262  | 26.32%          |

# HEADCOUNT BY TYPE OF CONTRACT

| Permanent      | 2,479 | 59.79% |
|----------------|-------|--------|
| Temporary      | 405   | 9.77%  |
| At- will (USA) | 1,262 | 30.44% |



### HEADCOUNT BY TYPE OF CONTRACT AND GEOGRAPHICAL AREA

| TYPE OF CONTRACT | <b>NO. EMPLOYEES</b> | % CONTINENT |
|------------------|----------------------|-------------|
| Africa           |                      |             |
| At-will          | 0                    | 0%          |
| Permanent        | 135                  | 36.89%      |
| Temporary        | 231                  | 63.11%      |
| Asia             |                      |             |
| At-will          | 0                    | 0%          |
| Permanent        | 130                  | 100%        |
| Temporary        | 0                    | 0%          |
| Central America  |                      |             |
| At-will          | 0                    | o %         |
| Permanent        | 6                    | 100%        |
| Temporary        | 0                    | 0%          |
| Europe           |                      |             |
| At-will          | 0                    | 0%          |
| Permanent        | 2,208                | 92.70%      |
| Temporary        | 174                  | 7.30%       |
| North America    |                      |             |
| At-will          | 1,262                | 100%        |
| Permanent        | 0                    | 0%          |
| Temporary        | 0                    | 0%          |

*NB:* The majority of temporary contracts are in Morocco, in the company Rivera del Arroz, which is essentially an agricultural company so the hiring of personnel is conditional upon the progress of the rice campaign and the number of hectares sown. Most contracts are made during the five or six months of the sowing and harvesting season.

HEADCOUNT BY BUSINESS AREA AND MEN-WOMEN RATIO IN EACH AREA

|         |       |       | % OF BUSIN | IESS AREA |
|---------|-------|-------|------------|-----------|
|         | MEN   | WOMEN | % MEN      | % WOMEN   |
| Rice    | 1,826 | 481   | 79.15%     | 20.85%    |
| Holding | 37    | 24    | 60.66%     | 39.34%    |
| Pasta   | 1,202 | 576   | 67.60%     | 32.40%    |
| Total   | 3,065 | 1,081 | 73.93%     | 26.07%    |

**NB:** The men-women ratio reveals a larger number of male employees due to the industrial nature in the origins of the Group and the large number of workers employed in its industrial facilities, where the proportion of male workers has traditionally been much greater.

### HEADCOUNT BY AGE GROUP

| AGE GROUP | TOTAL | % TOTAL |
|-----------|-------|---------|
| <=30      | 821   | 17.94%  |
| 30 - 50   | 1,167 | 25.53%  |
| >=50      | 2,585 | 56.53%  |

## HEADCOUNT BY AGE GROUP AND MEN-WOMEN RATIO IN EACH GROUP

|           |       |       | % <b>of Ag</b> | E GROUP |         |
|-----------|-------|-------|----------------|---------|---------|
| AGE GROUP | MEN   | WOMEN | TOTAL          | % MEN   | % WOMEN |
| <=30      | 372   | 152   | 524            | 70.99%  | 29.01%  |
| 30 - 50   | 1,659 | 565   | 2,224          | 74.60%  | 25.40%  |
| >=50      | 1,034 | 364   | 1,398          | 73.96%  | 26.04%  |

# HEADCOUNT BY AGE GROUP, MEN-WOMEN RATIO IN EACH GROUP AND GEOGRAPHICAL AREA

|                 | <=30 |       | 3     | 30 - 50 |       | >=50  |  |
|-----------------|------|-------|-------|---------|-------|-------|--|
|                 | MEN  | WOMEN | MEN   | WOMEN   | MEN   | WOMEN |  |
| Africa          | 93   | 16    | 204   | 11      | 39    | 3     |  |
| Asia            | 19   | 12    | 81    | 18      | 0     | 0     |  |
| Central America | 1    | 1     | 3     | 0       | 1     | 0     |  |
| Europe          | 160  | 94    | 992   | 358     | 588   | 190   |  |
| North America   | 99   | 29    | 379   | 178     | 406   | 171   |  |
| Total           | 372  | 152   | 1,659 | 565     | 1,034 | 364   |  |

### HEADCOUNT BY EMPLOYEE CATEGORY

| CATEGORY              | <b>NO. EMPLOYEES</b> | % TOTAL EMPLOYEES |
|-----------------------|----------------------|-------------------|
| Executives            | 134                  | 3.23%             |
| Middle management     | 614                  | 14.81%            |
| Administrative staff  | 532                  | 12.83%            |
| Auxiliary staff       | 658                  | 15.87%            |
| Sales representatives | 183                  | 4.41%             |
| Others                | 2,025                | 48.84%            |

### MEN-WOMEN RATIO BY EMPLOYEE CATEGORY

|                       |       |       |       | % TOTAL | CATEGORY |
|-----------------------|-------|-------|-------|---------|----------|
| CATEGORY              | MEN   | WOMEN | TOTAL | % MEN   | % WOMEN  |
| Executives            | 109   | 25    | 134   | 81.34%  | 18.66%   |
| Middle management     | 416   | 198   | 614   | 67.75%  | 32.25%   |
| Administrative staff  | 195   | 337   | 532   | 36.65%  | 63.35%   |
| Auxiliary staff       | 490   | 168   | 658   | 74.47%  | 25.53%   |
| Sales representatives | 135   | 48    | 183   | 73.77%  | 26.23%   |
| Others                | 1.720 | 305   | 2025  | 84.94%  | 15.06%   |
| Total                 | 3.065 | 1.081 | 4.146 | 73.93%  | 26.07%   |

# HEADCOUNT BY EMPLOYEE CATEGORY AND AGE GROUP

|                       |      |         |      | Q      | % TOTAL CATEGORY |        |
|-----------------------|------|---------|------|--------|------------------|--------|
|                       | <=30 | 30 - 50 | >=50 | <=30   | 30 - 50          | >=50   |
| Executives            | 3    | 78      | 53   | 2.24%  | 58.21%           | 39.55% |
| Middle management     | 54   | 308     | 252  | 8.79%  | 50.16%           | 41.04% |
| Administrative staff  | 66   | 300     | 166  | 12.41% | 56.39%           | 31.20% |
| Auxiliary staff       | 108  | 339     | 211  | 16.41% | 51.52%           | 32.07% |
| Sales representatives | 28   | 102     | 53   | 15.30% | 55.74%           | 28.96% |
| Others                | 265  | 1,097   | 663  | 13.09% | 54.17%           | 32.74% |

#### NUMBER OF DISABLED EMPLOYEES

| Men   | 44 |
|-------|----|
| Women | 15 |
| Total | 59 |

Within the scope of placing the disabled in employment in Spain, Ebro Foods contracts certain services with different special employment centres (CEE). The value of those collaborations in 2013 was  $88,551.18 \in$ .

| ENTITY   | AMOUNT     |
|--|------------|
| C.E.E. Afanias                                 | 5,441.37€  |
| C.E.E. Cademadrid                              | 386.56€    |
| C.E.E. Intgraf                                 | 8,246.45 € |
| Fundación Prodis                               | 2,880.00€  |
| C.E.E. Inserción Personal Discapacitados "IPD" | 71,596.80€ |
| Total  | 88,551.18€ |

# EMPLOYMENT

# LA1

NUMBER OF NEW EMPLOYEE HIRES AND AVERAGE EMPLOYEE TURNOVER

|   | N٥  |
|---|-----|
| New employee hires  | 575 |
| New hires who join and leave the company in the same year | 212 |
| Employees voluntarily leaving the company                 | 164 |
| Dismissals/redundancies                                   | 231 |
| Deaths  | 16  |
| Permanent disability                                      | 6   |
| Retirements   | 33  |

## BREAKDOWN BY GENDER

|   | MEN | WOMEN |
|---|-----|-------|
| New employee hires                        | 437 | 138   |
| New hires who join and leave              |     |       |
| the company in the same year              | 171 | 41    |
| Employees voluntarily leaving the company | 109 | 55    |
| Dismissals/redundancies                   | 171 | 60    |
| Deaths                                    | 13  | 3     |
| Permanent disability                      | 5   | 1     |
| Retirements                               | 27  | 6     |

### BREAKDOWN BY AGE

# AGE GROUP

|   | <=30 | <=50 | 30-50 |
|---|------|------|-------|
| New employee hires                          | 229  | 56   | 290   |
| New hires who join and leave the company in |      |      |       |
| the same year                               | 76   | 16   | 120   |
| Employees voluntarily leaving the company   | 47   | 32   | 85    |
| Dismissals/redundancies                     | 25   | 97   | 109   |
| Deaths                                      | 0    | 16   | 0     |
| Permanent disability                        | 0    | 6    | 0     |
| Retirements                                 | 0    | 30   | 3     |

# EMPLOYEES PROMOTED DURING THE YEAR, BY GENDER

| MEN    | WOMEN | TOTAL  | % TOTAL |
|--------|-------|--------|---------|
| 142.00 | 30.00 | 172.00 | 4.15%   |

# LA3

#### RETURN TO WORK AND RETENTION RATES AFTER PARENTAL LEAVE, BY GENDER

|   | MEN | WOMEN |
|---|-----|-------|
| Employees who were entitled to parental leave                                     | 64  | 37    |
| Employees who took parental leave   | 56  | 37    |
| Employees who returned to work after parental leave ended                         | 55  | 33    |
| Employees who returned to work after parental leave ended and were still employed |     |       |
| twelve months after their return to work  | 52  | 31    |
|   |     |       |

|                     | MEN    | WOMEN  |
|---------------------|--------|--------|
| Return to work rate | 98.21% | 89.19% |
| Retention rate      | 94.55% | 93.94% |

### HEALTH AND SAFETY AT WORK LAG

### NUMBER OF WORKERS REPRESENTED IN FORMAL JOINT MANAGEMENT-WORKER HEALTH AND SAFETY COMMITTEES

A total of 3,920 workers (employees + supervised workers) are represented in the formal joint management-worker health and safety committees, which is 86.84% of the total workforce.

The health and safety of our employees is an essential aspect in the labour relations of all the Ebro Foods companies. Accordingly, more than one million euros was spent in 2013 on different risk prevention actions, training and increasing the publication of accident rates and the causes and solutions of accidents produced.

Are all the employees of your origination covered for occupational hazards and prevention? Yes

**Investment made by the company during 2013 in occupational hazard prevention:** 586,354.15 euros

Number of hours' training given on occupational hazard prevention: 23,323.50

# Cost of that training:

414,639.79 euros

### Rate of injuries, occupational diseases, lost days, absenteeism and number of work-related fatalities.

- Number of injuries of employees: 234
  *% injuries / total workforce: 5.64%*
- Number of injuries of supervised workers: 18
  *% injuries / total workforce: 4.89%*
- \* Number employees who have had occupational diseases: 15
- \* Number of supervised workers who have had occupational diseases: o
- \* Lost days by employees (injuries and occupational disease): 5,884
- \* Lost days by supervised workers (injuries and occupational disease): 461
- Number of days de absenteeism of employees: 12,309
- \* Number of days de absenteeism of supervised workers: 739
- Number of work-related fatalities, employees: o
- \* Number of work-related fatalities, supervised workers: o

### EMPLOYEES

- ✤ Injury rate (IR): 6
- ✤ Occupational disease rate (ODR): 0.38
- Lost day rate (LDR): 148
- ✤ Absentee rate (AR): 309

### SUPERVISED WORKERS

- Injury rate (IR): 4,05
- ✤ Occupational disease rate (ODR): o (ZERO)
- \* Lost day rate (LDR): 98
- ✤ Absentee rate (AR): 158

### LA7

WORKERS IN OCCUPATIONAL ACTIVITIES WITH A HIGH INCIDENCE OR HIGH RISK OF DISEASE

None of the Group companies has any workers involved in occupational activities with a high incidence or high risk of disease.

### Training and education

The different companies of the Group have invested a total of  $\epsilon_{1,315,969.60}$  in training courses for its employees. Just over 103,425.11 hours of training have been provided, in which around 67% of the workforce have participated.

| NO. EMPLOYEES WHO HAVE UNDERTAKEN TRAINING | % OF TOTAL WORKFORCE |
|--|----------------------|
| 2,775                                      | 66.93%               |

### LA9

TOTAL NUMBER OF EMPLOYEES WHO HAVE PARTICIPATED IN TRAINING SCHEMES, BY EMPLOYEE CATEGORY

|                       | NO. EMPLOYEES | % EMPLOYEES IN CATEGORY |
|-----------------------|---------------|-------------------------|
| Executives            | 57            | 42.54%                  |
| Middle management     | 487           | 79.32%                  |
| Administrative staff  | 437           | 82.14%                  |
| Auxiliary staff       | 540           | 82.07%                  |
| Sales representatives | 90            | 49.18%                  |
| Others                | 1,164         | 57.48%                  |
| Total                 | 2,775         | 66.93%                  |

NUMBER OF EMPLOYEES WHO HAVE UNDERTAKEN TRAINING, BY GENDER AND EMPLOYEE CATEGORY

|                       |       |       | % TOTAL GENDE | ER BY CATEGORY |
|-----------------------|-------|-------|---------------|----------------|
|                       | MEN   | WOMEN | MEN           | WOMEN          |
| Executives            | 40    | 17    | 36.70%        | 68.00%         |
| Middle management     | 340   | 147   | 81.73%        | 74.24%         |
| Administrative staff  | 205   | 232   | 105.13%       | 68.84%         |
| Auxiliary staff       | 399   | 141   | 81.43%        | 83.93%         |
| Sales representatives | 61    | 29    | 45.19%        | 60.42%         |
| Others                | 960   | 204   | 55.81%        | 66.89%         |
| Total                 | 2,005 | 770   | 65.42%        | 71.23%         |

#### NUMBER OF HOURS OF TRAINING UNDERTAKEN, BY GENDER AND EMPLOYEE CATEGORY

|                       | MEN       | WOMEN     | TOTAL      |
|-----------------------|-----------|-----------|------------|
| Executives            | 810.24    | 371.12    | 1,181.36   |
| Middle management     | 13,738.40 | 5,269.27  | 19,007.67  |
| Administrative staff  | 7,586.61  | 5,247.47  | 12,834.08  |
| Auxiliary staff       | 36,376.00 | 12,086.00 | 48,462.00  |
| Sales representatives | 734.5     | 332       | 1,066.50   |
| Others                | 15,540.50 | 5,333.00  | 20,873.50  |
| Total                 | 74,786.25 | 28,638.86 | 103,425.11 |

*NB:* The principal subject areas on which training has been given are: quality and environment, languages, information technologies, occupational hazard prevention and safety at work, and the development of commercial and marketing skills.

# LA11

PERCENTAGE OF EMPLOYEES RECEIVING REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEWS, BY GENDER AND CONTINENT

| CONTINENT       | NO. MEN | NO. WOMEN | % TOTAL MEN PER CONTINENT | % TOTAL WOMEN BY CONTINENT |
|-----------------|---------|-----------|---------------------------|----------------------------|
| Africa          | 35      | 2         | 10.42%                    | 6.67%                      |
| Asia            | 91      | 27        | 91.00%                    | 90.00%                     |
| Central America | 3       | 1         | 60.00%                    | 100.00%                    |
| Europe          | 617     | 399       | 35.46%                    | 62.15%                     |
| North America   | 289     | 201       | 32.69%                    | 53.17%                     |

PERCENTAGE OF EMPLOYEES RECEIVING A VARIABLE REMUNERATION ASSOCIATED WITH REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEWS, BY GENDER AND CONTINENT

| CONTINENT       | NO. MEN | NO. WOMEN | % TOTAL MEN PER CONTINENT | % TOTAL WOMEN BY CONTINENT |
|-----------------|---------|-----------|---------------------------|----------------------------|
| Africa          | 12      | 1         | 3.57%                     | 3.33%                      |
| Asia            | 89      | 27        | 89.00%                    | 90.00%                     |
| Central America | 0       | 0         | 0.00%                     | 0.00%                      |
| Europe          | 190     | 130       | 10.92%                    | 20.25%                     |
| North America   | 289     | 201       | 32.69%                    | 53.17%                     |

23% of the employees of the different companies in the Ebro Foods Group are included in a variable remuneration scheme which bases the variable part of their annual salary on a number of collective (of the Group overall and the different business units) and job-specific objectives.

In addition, several employees in Spain benefit from the payment-in-kind programme, whereby taxation of their salaries can be optimised through the receipt of certain benefits, such as medical insurance, company car, computers, nursery service or housing rent.

This remuneration policy includes the delivery of shares in Ebro Foods, S.A.: under current tax laws employees may receive up to 12,000 euro in company shares without considering them remuneration for the purpose of personal income tax. During 2013, 35 employees of different Group companies received shares in the company for an overall sum of 344,910.48€.